
GENERAL CEMETERY COMPANY

Kensal Green Cemetery • West London Crematorium

Harrow Road • London • W10 4RA

020 8969 0152 • enquiries@kensalgreencemetery.com

West London Crematorium fees list

Applicable to adults (aged 18 years and over)

Prices valid for bookings made on or after 1 April 2026

The time stated for the service is the total time allowed including getting into the chapel and leaving the chapel. If set-up time is required for the service, this must be arranged within the booked time. Longer and later services may be available on request.

Monday to Friday

Services from 10:00 - 16:00

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| Single service (45 minutes) | £960.00 |
| Double service (1 hour 30 minutes) | £1,550.00 |

Early services at 09:00 and 09:30 – Up to 25 attendees

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|-----------------------------------|---------|
| Single service (30 minutes) | £470.00 |
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Direct cremation

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| No service and no attendees – to be booked at a time convenient to crematorium (between 08:40 – 15:40 Monday to Friday) | £300.00 |
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Saturday (subject to staff availability)

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| Single service (45 minutes) | £1,440.00 |
| Double service (1 hour 30 minutes) | £2,160.00 |

Sunday and Bank Holiday (subject to staff availability)

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| Single service (45 minutes) | £1,728.00 |
| Double service (1 hour 30 minutes) | £2,592.00 |

Other cremation / service fees – Monday to Friday

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|---|-----------|
| Bodyparts – no service and no attendees | £170.00 |
| Memorial service (45 minutes) | £660.00 |
| Memorial service – double service (1 hour 30 minutes) | £1,320.00 |
| Service over-run fee | * £310.00 |

** If overrun is excessive, the double service fee may be applied instead of the overrun fee (usually on last service of the day)*

Miscellaneous

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| Overseas cremation certificate | £23.00 |
| Duplicate or additional cremation certificates | £23.00 |
| Polyurn / additional bio cartons (token-size carton or full-size carton) | £18.00 |
| Cancellation of booking (if paperwork signed by Medical Referee) | £60.00 |
| Cancellation of booking (within 24 hours) | £120.00 |

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Media Services at West London Crematorium fees list

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Streaming

| | | |
|------------------|---|--------|
| Live & on demand | A professionally live streamed service so that people can still watch and pay their respects virtually. Families can share the secure link with others to watch as the service happens or view a recording online for a further 28 days. | £73.00 |
|------------------|---|--------|

Tributes (prices shown include VAT)

Please allow sufficient time for Obitus to produce the tributes. Basic slideshows require at least 1 clear working day and music tributes require at least 2 clear working days.

| | | |
|-----------------|---|-----------|
| Single photo | A picture of the deceased that can be shown on the screens in the chapel throughout the service, or at a selected time. | No charge |
| Basic slideshow | Photo slideshow of up to 25 photos with simple transitions played on a loop or at a specific time in the service. This option does not include music. <i>(Note – this will not appear in any keepsake. Music tribute or themed Tribute must be selected if you wish for the photos to be included in the service footage).</i> | £60.00 |
| Music tribute | A beautifully crafted tribute of up to 25 photos, timed to a chosen piece of music with fade transitions. | £97.00 |
| Themed tribute | Choose from a range of curated themes and have up to 25 photos professionally edited and timed to a chosen piece of music | £105.00 |

Tribute Extras – in addition to the tribute ordered above (prices shown include VAT)

| | | |
|-------------------------|---|--------|
| Extra single photo | A surcharge for any additional holding images beyond the first single photo. | £17.00 |
| Extra tribute photos | For each extra 25 photos on a visual Tribute. | £28.00 |
| Extra work charges | To provide additional personalised edits to your Music tribute, Themed tribute, Family supplied video or Live & on demand stream. This includes but is not limited to: Embedding video(s) / Embedding additional music tracks (up to 3) / Specific timing for images or music / Embedding any tribute or music into a service recording. If you do not see a service provided above, please speak to Obitus. | £28.00 |
| Late fees | May be applied where amendments are requested after the content submission deadlines | £28.00 |
| Family supplied tribute | A family supplied video as received, with basic quality checks performed by the Obitus team. | £38.00 |

Keepsakes (prices shown include VAT)

| | | |
|-------------------------------------|---|-----------------------------|
| Digital download (Add On) | A digital download link when ordered alongside the service recording, Music Tribute or Themed Tribute, per download | £13.00 per download |
| Digital download (Stand alone) | A digital download link of the recorded service – when ordered as a stand alone product. | £55.00 |
| DVD or USB | A DVD or USB keepsake in a personalised grey linen-wrapped case. | £75.00 |
| Video book | A portable, rechargeable 'book', set to play videos on its own electronic screen in a personalised grey linen-wrapped case. | £120.00 |
| Memory box | Up to 25 photos professionally printed and delivered in a bespoke personalised grey linen-wrapped box, and including a DVD and USB stick. | £140.00 |
| Additional keepsake (second copies) | Any additional copies of the keepsake range can be bought at a reduced price: <ul style="list-style-type: none">• DVD or USB• Video Books• Memory Box | £35.00 £75.00 £100.00 |

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West London Crematorium fees list

Applicable to young people (babies and under 18 year olds)

Prices valid for bookings made on or after 1 April 2026

Monday to Friday

| | |
|---|-----------------------|
| Stillborn and baby up to 1 year old (45 minutes) | * No charge to family |
| Child under 18 years old (45 minutes) | * No charge to family |
| Additional fee for double service (1 hour 30 minutes) | £660.00 |

Saturday (subject to staff availability)

| | |
|---|-----------------------|
| Stillborn and baby up to 1 year old | * No charge to family |
| Child under 18 years old | * No charge to family |
| Additional fee for Saturday single service (45 minutes) | £990.00 |

Sunday and Bank Holiday (subject to staff availability)

| | |
|---|-----------------------|
| Stillborn and baby up to 1 year old | * No charge to family |
| Child under 18 years old | * No charge to family |
| Additional fee for Sunday single service (45 minutes) | £1,190.00 |

Media services (prices shown include VAT where applicable)

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|--|---|-----------|
| Live & on demand Single photo Basic slideshow or Music tribute | We offer a free 'live and on demand' stream, a single photo and a choice of a basic slideshow or Music tribute for up to 25 photos. | No charge |
|--|---|-----------|

Note – the value of these produces can be credited against a more premium option if preferred, excluding Keepsakes.
Please see 'Media Services at West London Crematorium fees list' for full details of the available options.

* The fee of £90.00 for a baby up to 1 years old and the fee of £165.00 for a child under 18 years old will be claimed from the Children's Funeral Fund).